

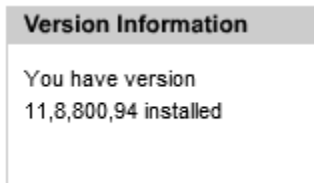


LO Academy System Requirements

Please ensure that the system that you are using to access MWF's LO Academy meets the minimum software and system requirements.

Software/System Requirements

- Internet connection (56 Kbps or better recommended)
- One of the follow web browsers (the stated version or later)
 - **Windows:** Internet Explorer 7*, Firefox 3, Google Chrome 4, Safari 3, Opera 9.5
**Note: Internet Explorer 9 is not fully compatible with our courses and an alternate browser (such as Firefox) or version (IE 7 or 8) should be used. Use of IE9 can cause a failure to resume the course from the same point after exit.*
 - **Macintosh:** Firefox 3, Google Chrome 4, Safari 3, Opera 9.5
 - **Linux:** Firefox 3, Opera 9.5, Konqueror 3.3.1
- [Adobe Flash](#) Player 6.0.79 or later. However, it is highly recommended that you update your Flash Player to the most current version. [Test your Flash Player](#) to ensure it is installed and working correctly before taking courses in LO Academy. In the window that appears, the short animation/video should play and notify you that Adobe Flash Player is successfully installed. A box similar to the one shown here will appear providing your Flash version information.



- Adobe Reader is needed to view and print your certificate following completion of a course. You may obtain this application for free at <http://get.adobe.com/reader/>. This application allows viewing of Portable Document Format (PDF) files.

Browser Settings

- Toolbar add-ons may need to be disabled
- Browser must be configured to allow cookies, client-side JavaScript and pop-ups

How do I disable toolbars?

Many toolbars have configurations that may affection the ability of LO Academy courses to launch. Popular toolbars include Google, Yahoo, Windows Live, MSN, Ask Jeeves, AltaVista, ViewPoint, and others. To disable toolbars , click your browser for directions: [Internet Explorer](#), [Firefox](#), [Google Chrome](#), [Safari](#), [Opera](#).

How do I enable cookies?

To enable cookies, locate the browser you are using from the list and follow the directions: [Internet Explorer](#), [Firefox](#), [Google Chrome](#), [Safari](#), [Opera](#).

How do I enable JavaScript?

To enable JavaScript, locate the browser you are using from the list and follow the directions: [Internet Explorer](#), [Firefox](#), [Google Chrome](#), [Safari](#), [Opera](#).

How do I enable pop-up windows?

Pop-ups will be required to view different training modules. To enable pop-ups locate the browser you are using in the list and follow the directions: [Internet Explorer](#), [Firefox](#), [Google Chrome](#), [Safari](#), [Opera](#).

For all other questions, please contact your LO Academy Team at loacademy@mwfinc.com